Current State: Organizational Structure and Service Delivery Process

- **ATS, AcTS, LTS, IAM, SIS, TLT**
  - App Team A: Arch, PM, CA, QA, Dev, Ops
  - App Team B: PM, CA, Dev, Release Mgmt, RM
  - App Team C: CA, App Admin
  - App Team D: CA, Dev, App Arch, Ops Eng

- **ICAPS**
  - Acct Manager
  - Vendor Manager
  - Billing Manager

- **Infrastructure**
  - Arch
  - Network Engineer
  - Storage Engineer
  - Virtualization Engineer
  - Linux/Unix Sys Admin
  - Windows Sys Admin
  - DBA
  - Middleware
  - Network Sys Admin
  - Storage Operations
  - Backup Operations
  - Production Control
  - Network Operations
  - Data Center Operations
  - DBA
  - Middleware

- **Environments**
  - 60 Oxford
  - 1 Summer
  - AWS
  - Principally delivered by owned infrastructure

- Manual processes force infrequent, large, difficult releases
- Multiple functional teams with frequent hand-offs required
- Multiple team structures and development/release processes

**Architecture**
- **FOCUS**
- Operations